

DISCLOSURE STATEMENT RISK INSURANCE & HOME LOANS

DU CHATEAU LTD (T/A It's All Sorted Ltd)

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It is important that you read this document - This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I? I am a registered, but not authorised, financial adviser. I can give provide financial advice in relation to the following categories of products:

- Term Life Insurance (which includes life, Income Protection, Trauma, Loan protection insurance, Total & Permanent Disablement
- Health Insurance
- Compulsory group life insurance

What should you do if something goes wrong? If you have a problem, concern, or complaint about any part of my service, please let me know so that I can try to fix the problem.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Insurance and Savings Ombudsman Dispute Resolution Scheme (ISO Scheme).

Insurance & Savings Ombudsman Scheme

PO Box 10-845

Wellington 6143

Telephone: 04 499 7612 or 0800 888 202

www.iombudsman.org.nz

This service will cost you nothing, and will help us resolve any disagreements.

How am I regulated by the Government? You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>. The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

Declaration

I Kim du Chateau, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the [Financial Advisers Act 2008](#) and the Financial Advisers (Disclosure) Regulation.



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